



Vidya Jyothi Institute of Technology

(An Autonomous Institution)

(Accredited by NAAC, Approved by AICTE New Delhi & Permanently Affiliated to JNTUH)
Aziznagar Gate, C.B. Post, Hyderabad-500 075

Grievances Redressal Policy

To address the grievances of the students, parents and others, as per All India Council for Technical Education (AICTE) regulations, 2012 under clause 1 of section 23 of the AICTE Act, 1987 regarding the establishment of Mechanism for Grievance Redressal in Technical Institutions, Grievance Redressal Committee (GRC) is formed in the college. The objective of GRC is to develop a harmonious educational environment in the institute.

Composition and Tenure of the Committee

- The committee shall comprise of a Chairperson, Convener and three other senior teaching faculty members.
- Principal of the college shall be the chairperson.
- Members of the committee shall be nominated by the chairperson for tenure of two years.
- Out of Four (including convener), one member shall be female and other from SC/ST/OBC category.
- A representative from among the students of the college to be nominated by the chairperson as special invitee.

Scope of the grievances

Grievances may be related to any of the following matters:

- Academic Matters – Issues related to assessment, attendance, marks, and other examination related matters etc.
- Financial Matter – Issues related to charging of fees, scholarships and payments
- Administration Matters – Issues related to infrastructure, basic amenities, sanitation, transport or victimization
- Harassment and Ragging by colleague students or teachers etc.

Grievance receiving mechanisms

Anyone with a genuine grievance may lodge their complaint to GRC along with necessary documents, if any. The grievance shall be reported by using any of the following modes:

- Report submission in person by approaching the chairman of the Committee
- Online at the website <https://grievance.vjit.ac.in/>

A. Padma
PRINCIPAL
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Grievance redressal mechanism

- After the receipt of the application from the aggrieved, the chairman of GRC shall fix the date, time and venue of the meeting after having a discussion with the members.
- The meeting shall be scheduled within Five days of receipt of the application.
- All relevant papers shall be circulated as hard / soft copy to all the members on or before the date of the meeting.
- After fixing of the date of the meeting, a hard copy of the notice must be sent to the applicant to be present in the meeting and convey his or her grievances before the Committee and the acknowledgement of receipt would be placed on record.
- The Committee members are expected to deliberate upon the case, the grievance of the applicant and the rules laid down by the institute. The brief facts, evidences and final recommendations by the Committee members shall be recorded in the format of minutes of the meeting.
- The minutes shall be circulated to all the members of the Grievance Committee for their signatures.
- The decision of the Grievance Committee shall be communicated in writing to the applicant at the earliest.

Appeal

- The applicant shall have the right to file an appeal to the Chairman within 15 days from the date of the written communication of recommendations of the committee.
- The applicant shall send written communication to the college conveying his desire to file an appeal to the Chairman. The college shall place the appeal along with all relevant material before the Ombudsperson and inform the applicant accordingly. The Chairman shall within a reasonable time decide the appeal. Final decision would be communicated to the applicant by the college.

Organization wide awareness

Awareness among stakeholders is created by

- Organizing awareness programs
- Displaying the grievance registration mechanism on
 - Web site
 - Digital sign boards
 - Posters in prominent places of the campus

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Date: 03-10-2020

Grievance Redressal Committee

Grievance Redressal Committee (GRC) is constituted for the redressal of the complaints reported by the student/parent/employee of the college with the following objectives:

- To provide the students access to immediate, hassle free resource to have their grievances redressed.
- To uphold the dignity of the college by promoting cordial Student-Student/ Student-Teacher/Teacher-Teacher relationship.
- To ensure that the views of grievant and respondent are respected and that any party to a grievance is not discriminated or victimized.
- To ensure a fair, impartial and consistent way for redressal of various complaints lodged by the stakeholders.

Members of the Committee

S.No.	Name	Designation & Department	Role
1	Dr Sai Baba Reddy	Director	Chairman
1	Dr. A. Padmaja	Principal	Co-Chairman
2	Dr. G. Sreeram Reddy	HoD-ME Department	Convener
3	Dr. A.Srujana	HoD-EEE Department	Member
4	Prof. Rajendra Prasad	HoD-H&S Department	Member
5	Dr.Aruna Kumari	Professor - CSE Department	Member
6	Vishnu Vandith	Student, CSE	Member, Special Invitee

A. Padmaja
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(Aziz Nagar, C.B.Post, Hyderabad -500075)

Item No. 2: Approval of 4th Year II Semester B.Tech Syllabi

a). The Chairperson presented the syllabi of two subjects of B.Tech IV Year II Semester viz.,

1. Utilization Of Electrical Energy
2. Fundamentals of HVDC and FACTS Devices

b). The Chairperson also presented the syllabi of Professional Electives to be offered during IV year II semester. These are,

Professional Electives

1. Artificial Neural Networks & Fuzzy Logic
2. Basics of Power Quality
3. EHV AC Transmission

After discussing various aspects of the syllabi the committee passed the following resolution

Resolution (2): The members after thorough discussion approved the syllabi of 4th Year II semester as per Annexure -1 and Annexure - 3.

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